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"Change content and aid effectiveness: How the size of change content affects implementation of technical assistance recommendations in developing Pacific Island countries."

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#### Abstract

International aid agencies offer development aid with the expectation that developing countries will transform to such an extent that they can look after themselves, yet many countries have not developed as expected. This study identifies how the size of the change content of technical assistance recommendations affects their implementation: Technical assistance recommendations from the Pacific Financial Technical Assistance Centre, Fiji, to developing Pacific Island countries were studied. A content analysis was conducted to assess size using traditional transactional and transformational change definitions, and a survey questionnaire was used to assess size from the perspective of the technical assistance recipients. The content analysis findings suggest the majority of the changes are transactional, whereas, the recipients have rated the majority of the changes as large. The recipient's perspective of size was most indicative of the likely implementation of the change. Changes rated as 'small' by the recipients are almost certain to be implemented whereas changes rated as 'large' have only a one-in-three chance of being implemented. If technical assistance recommendations are transactional manageable reforms in the eyes of aid agencies but are not seen the same way by recipients the chances a recommendation will be implemented, and the technical assistance successful, are compromised. The study supports the notion that to be effective technical assistance recommendations need to be seen through the eyes of the recipient.

### Table of Contents

Abstrac	t	ii
Table of	f Contents	iii
List of T	Tables	v
	Figures	
	/ledgements	
	1: Change Content and Aid Effectiveness	
1.1	Contextual Background	
1.2	Purpose of the Research	
1.3	Research Question	
1.4	Importance of the Research	
1.5	Overview of Research Methods	
1.6	Overview of the Findings	4
1.7	Organisation of the Research Report	5
Chapter	2: Study Context	7
2.1	Context and Setting	<i>7</i>
2.2	Development Aid	
2.3	The International Monetary Fund's Technical Assistance Programme	
2.3	.1 The Pacific Financial Technical Assistance Centre	
2.4	Summary	
Chapter	3: Literature Review	
3.1	The Aid Conundrum	
	.1 Aid effectiveness studies are fraught	
3.1	.2 Can development aid assist transformational change?	
3.2	Change Literature	
3.2	, , ,	
3.2		
3.2		
3.3	The Intersection of Technical Assistance Aid and Change Management	
3.4	Cross-Cultural Management Sounds a Caution	
3.5	Summary	
-	4: Research Method	
4.1	The Research Question	
4.2	Population and Sample Selection	
4.3	Choosing an Assessment Model	
4.4 4.5	Data CollectionData Analysis	27
4.5 4.5	•	
4.5 4.5	· · · · · · · · · · · · · · · · · · ·	
4.5	·	
4.6	Reliability and Validity	
4.6	· · · · · · · · · · · · · · · · · · ·	
4.6	· · · · · · · · · · · · · · · · · · ·	
4.7	Ethical Considerations	
4.7		
4.7	· ·	
4.7	•	
4.8	Assumptions and Limitations	
4.9	Summary	37

Chapter 5: Findi	ings	38
	gs from the Document Review	
	gs from the Survey Questionnaire	
5.2.1 Size	e of the recommendations	40
5.2.2 Ou	tcome of the recommendations	41
	tus of the recommendations	
5.2.4 Fac	ctors determining size and status of the recommendations	45
	dings from general questions	
	gs from the Content Analysis	
	g the Questionnaire Findings and the Content Analysis	
5.4.1 Dif	ference between respondents' perspectives of size and content analysis	50
	ference in outcome between respondents' perspective and content anal	
5.4.3 Dif	ference in status between respondents' perspective of size and the cont	ent
analysis ass	essment of size	53
5.5 Summe	ary of Findings	55
Chapter 6: Disci	ussion	57
	s from the Literature Review	
	th or reality - technical assistance recommendations are still	
	ional	57
	th or reality – to be successful changes need to be seen through the eye	
	, , , , , , , , , , , , , , , , , , , ,	
6.1.3 My	th or reality - large changes can be overwhelming and can lead to pard	alysis
6.1.4 My	th or reality – a strategy of small wins might be preferable	60
	th or reality – North American theories in non-North American countri	
ethnocentric	and expensive	61
6.1.6 My	th or reality - the size of a change or series of changes depends on the	
perspective	of the observer	62
6.2 Suppor	rt for Reception-based Content Analysis	62
6.3 Autono	omy and Ownership or Paternalism	63
6.4 Summe	ary	63
Chapter 7: Conc	clusion	65
	ary of the Study	
	cipient's Perspective of Size Matters Most	
	ze of the Change Content does Affect Implementation	
Appendix 1:	Letter Requesting Access to PFTAC reports	
Appendix 2:	Example Covering Letter	
Appendix 3:	Participant Information Sheet	
Appendix 4:	Sample Questionnaire	
Appendix 5:	Content Analysis – Coding Dictionary	
Appendix 6:	Content Analysis – Coding Form	
Appendix 7:	Size of Recommendations by Country	
Appendix 8:	Outcome of Recommendations by Country	
Appendix 9:	Status of Recommendations by Country and Size	
Appendix 10:	Respondents' Responses to the General Questions	
Appendix 11:	Content Analysis – Size of Recommendations by Country	
Appendix 12:	Content Analysis – Outcome of Recommendations by Country	
Appendix 13:	Content Analysis - Status of Recommendations by Country	

## List of Tables

Table 1: Missions, Documents and Recommendations by Country	38
Table 2: Summary: Outcome of the Recommendations by Size	
Table 3: Summary: Status of the Recommendations by Size	
Table 4: Size of Recommendations by Country	
Table 5: Outcome of Recommendations by Country	
Table 6: Status of Recommendations by Country and Size	
Table 7: Content Analysis – Size of Recommendations by Country	
Table 8: Content Analysis – Outcome of Recommendations by Country	
Table 9: Content Analysis – Status of Recommendations by Country and Year	

# List of Figures

Figure 1: Summary: Respondents' Ratings - Size of the Recommendations	40
Figure 2: Summary: Outcome of the Recommendations	42
Figure 3: Summary: Respondents - Factors Affecting Size	45
Figure 4: Summary: Respondents - Factors Affecting Status	46
Figure 5: Summary: Content Analysis – Change Factors	
Figure 6: Difference between Respondents' Perspectives of Size and Content Analysis	
Figure 7: Summary: Content Analysis – Outcome of Recommendations	
Figure 8: Difference in Outcome between Respondents' Perspectives and Content Analysis	
Figure 9: Summary Content Analysis – Status of Recommendations	
Figure 10: Summary: Status of Recommendations – Comparison between Content Analysis and	
Respondent's Perspectives	

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