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# How do New Zealand Teachers like to be supported by Psychologists?

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#### **Abstract**

Educational psychology as a profession has undergone many changes over the past few years, warranting an exploration of the current understandings of key stakeholders' perceptions and requirements of the profession. While there have been numerous studies investigating the perceptions of teachers who are one of the main stakeholders, regarding the roles of educational psychologists, there are no empirical studies internationally, as well as locally, that have investigated how teachers want to be supported by psychologists who work in schools. This study explored how teachers in New Zealand would like to be supported by psychologists working in their schools, which can include educational, developmental and clinical psychologists, as well as their perceptions of the roles of educational psychologists in particular. The study used a mixed method qualitative research design, combining surveys with an instrumental case study approach. The first phase of the study, involved 50 teachers completing a web-based survey, while the second phase consisted of semi-structured interviews with three teachers. Key findings indicate that teachers had limited knowledge surrounding services that psychologists provided in schools. Overall they believed that psychologists working in schools took an ecological approach to their work, but their role had very rarely been explained to them. Some teachers sought the support of psychologists because they did not feel their training had sufficiently prepared them to meet the extent of needs in their classrooms. The support they wanted from psychologists was professional conversations on a range of issues concerning students, as well as professional development. Even though they identified an increased need for psychological assistance, they were not consistent in seeking this support. The findings have some key implications for the future practice of psychologists in New Zealand Schools. Among others, it highlighted the importance of increasing teachers understanding of the role of psychologists in their school, in particular, educational psychologists. The small sample size and other limitations of the study warrant that further research across primary, intermediate and secondary schools to better understand the nature of support that teachers actually want from psychologists, and if there are differences between the three sectors in the nature of support required. Findings from the study can be useful to inform and tailor the services offered by psychologists, in particular educational psychologists, to the needs of teachers.

### **Table of Contents**

Abstract	2
List of Tables	6
List of Appendices	7
Acknowledgements	8
Chapter One: Introduction	9
1.1 Teacher stress levels	11
1.2 Highlighting the need for support	13
1.3 Terminologies used in the study	14
1.4 Rationale, Objectives and Aims of the study	
1.5 Research Questions	16
1.6 The Research Context	16
1.6.1 Education in New Zealand	16
1.6.2 Researcher stance	17
1.7 Conclusion	18
Chapter Two: Literature Review	10
2.1 The discourse of difference and disability	
2.1 The discourse of difference and disability	
2.3 International and local legislation, policies and frameworks mandating	20
inclusive practice	21
2.3.1 The United Kingdom	
2.3.2 Canada	
2.3.3 New Zealand	
2.4 The development of inclusive practice in New Zealand	
2.5 Tensions around inclusion	
2.5.1 Negativity surrounding inclusionary practices	
2.5.2 Insufficient teacher training and support	
2.6 Sustainable learning: an alternative conceptual framework	
2.7 Teacher stress- the need for support	
2.8 Current supports available to teachers	
2.9 The field of educational psychology	
2.9.1 The history and current status of educational psychology internationall	
2.9.2 The history and current situation of educational psychology in New	y 33
Zealand	35
2.10 The role of the educational psychologist	36
2.10.1 Teachers' perceptions of the roles of educational psychologists	
2.10.2 Teachers' expectations of the role of educational psychologists	43
2.10.3 Difficulties defining the role of the educational psychologist	44
2.10.4 Duties and roles of educational psychologists in New Zealand	46
2.11 Conclusion	47
Chantar Three: Passagrah Dasign	<b>4</b> 0
Chapter Three: Research Design	
3.1.1 Research Questions	
J.1.1 100001011 Queditotio	・・・・マン

3.2 Methodology	
3.2.1 Qualitative Research	50
3.2.2 Surveys	50
3.2.3 Instrumental Case Study	51
3.2.4 Social Constructionism	51
3.3 Methods	
3.3.1 Participant selection and sample	51
3.3.2 Participant Recruitment	
3.3.3 Informed Consent	54
3.3.4 Data Collection	54
3.3.4.1 Web-based survey	55
3.3.4.2 Semi-structured interviews	55
3.4 Data Analysis	56
3.5 Ethical Considerations	57
3.6 Limitations	59
3.7 Conclusion	59
Chantan Faura Findings	<i>(</i> 0
Chapter Four: Findings	
4.1 Surveys	
4.1.1.1 Types of psychologists' they have worked with	
4.1.1.2 Usefulness of advice/support and satisfaction with the interaction	
4.1.1.3 Reasons why psychological services are not accessed by them	
4.1.1.4 Reasons why teachers access psychological support	
4.1.1.4.1 Externalising behaviours	
4.1.1.4.2 Internalising behaviours	
4.1.1.4.4 Congress symmetry	
4.1.1.4.4 General support	
4.1.2 Teachers perceptions of the role of the educational psychologist	
4.1.3 How teachers want to be supported by psychologists	
4.1.3.1 Conversation/Support	
4.1.3.3 Professional Development	
4.1.4 Conclusion	
4.2 Interviews	
4.2.1 Interactions with psychologists	
4.2.2 Reasons for seeking support	
4.2.3 Knowledge and experience with supports currently available	
4.2.4 How teachers want to be supported by psychologists	
4.2.5 Conclusion	
4.3 Conclusion	/0
Chapter Five: Discussion	78
5.1 Discussion	
5.1.1 What are teachers' perceptions of psychologists' roles?	78
5.1.2 Why do teachers seek the services of psychologists?	
5.1.3 What services would teachers like to receive from psychologists?	
5.2 Limitations	
5.3 Implications for future practice and recommendations for future research	86

5.4 Conclusion	87
References	88
Annendices	

# **List of Tables**

1.	Number of schools participating and surveys used for analysis	6(
2.	Interview participants' experience, ethnicity and school level being taught	<b>7</b> 1

# **List of Appendices**

Appendix A: Information sheet for Principals and Board of Trustees	105
Appendix B: Information sheet for Teachers	107
Appendix C: Permission to contact teachers for interviews	
Appendix D: Survey	110
Appendix E: Interview Questions/Prompts	115
Appendix F: Examples of Data analysis	117
Appendix G: Ethics Approval	119
Appendix H: Survey participant demographics	

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### Ehara taku toa, he takitahi, he toa takitini-

My success should not be bestowed onto me alone, as it was not individual success but success of a collective

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