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HOW CORPORATE STRATEGY CONTRIBUTES TO FIRM PERFORMANCE: A CROSS-SECTIONAL STUDY OF RESOURCE GOVERNANCE DECISION MAKING IN US FIRMS.

A thesis presented in partial fulfilment of the requirements for the degree of Doctor of Philosophy in Strategic Management, at Massey University, Palmerston North.

Sondra Athene Monroe 2006

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Corporate strategy has been a neglected topic in both theoretical and empirical discussions on superior firm performance. In addition to using competitive strategy to attain sustainable competitive advantage, firms should also focus on achieving a corporate level measure of performance, namely, persistent superior firm performance. The resource based theory paradigm suggests that factors which lead to superior firm performance are largely endogenous to the firm. Corporate strategy is one such factor. Empirical evidence has shown that corporate strategy matters. It has a small but significant influence on the variance of both business unit performance and firm performance. This research extends current knowledge by determining, firstly, if corporate strategy could be used to distinguish successful firms from nonsuccessful firms and, secondly, if so, how does corporate strategy actually influence firm performance. Fifteen Fortune 1000 US firms were categorised into three subpopulations based on persistent superior, average and inferior levels of performance. Eighteen indicators representing both excellence in corporate strategy and the incidence of corporate strategy were collected through the content analysis of Wall Street Journal articles from 1980 to 2004. Various inferential statistical techniques were conducted to provide a broad profile of findings.

The frequency of resource governance decisions was found to distinguish the persistent superior firm performance category from both the persistent average and inferior firm performance categories. The corporate level decision making skill perspective provides an explanation for this empirical evidence. Superior performing firms, through the use of superior corporate level decision making skills, are able to simplify resource governance decision making (e.g., decision making rules). This simplification results in superior resource governance decisions being made, *lowering* the incidence of resource governance decisions. This research extends resource based theory by providing empirical evidence of the importance of resource governance decisions in achieving persistent superior firm performance. This research also integrates the concept of superior corporate level decision making skills into existing resource based theory. The research has implications also for both theoretical and practitioner literatures as it redefines corporate strategy. It shows that corporate strategy matters to firm performance, and importantly, it shows why corporate strategy matters.

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LIST OF ABBREVIATIONS

Text abbreviations

BUP Business unit performance

Compustat Standard and Poor's Compustat Business-Segment Reports database CRSP Centre for Research in Security Prices of the University of Chicago

DJIA DOW Jones Industrial Average
FTC Federal Trade Commission database
H-form Holding firm organisational structure
IO Industrial organisation economics

M-form Multidivisional firm organisational structure

PAFP Persistent average firm performance
PIFP Persistent inferior firm performance
PSFP Persistent superior firm performance

RBT Resource based theory
ROA Return on assets

R&D Research and development SBU Single business unit

SCA Sustainable competitive advantage
SCP Structure-conduct-performance paradigm
SIC Standard Industrial Classification codes

SMP Share market price

SPSS Statistical Package for Social Science 13.0 for Windows

US United States of America

U-form Functional firm organisational structure

WSJ Wall Street Journal

Sample firm abbreviations

Amerada Hess Corporation

BNSF Burlington Northern Santa Fe Corporation

CMS Energy Corporation

CSXC CSX Corporation

Duke Energy Corporation
Emerson Electric Company
FPL FPL Group, Incorporated
GenCorp GenCorp Incorporated
Masco Corporation

Northrop Grumman Corporation

Raytheon Raytheon Company
Southern Southern Company
Sunoco Sunoco Incorporated
Union Union Pacific Corporation
Whirlpool Whirlpool Corporation

Hypotheses and subhypotheses abbreviations

ε Error

CS Corporate strategy index

CSQ Quantity of corporate strategy decisions index

CSX Excellence in corporate strategy index FS Firm size (potential confound variable)

HE Historical endowment (potential confound variable)

H₀ Null hypothesis

IG Internal governance attribute index

IGQ Quantity of internal governance decisions index

CLC Corporate level commitment to the status quo (potential confound variable)

OD Organisational domain attribute index

ODQ Quantity of organisational domain decisions index

ODX Excellence in organisational domain index RG Resource governance attribute index

RGQ Quantity of resource governance decisions index

RGX Excellence in resource governance index

SI Strategic intent attribute index

SIQ Quantity of strategic intent decisions index

SIX Excellence in strategic intent index

Additional variables used in formulae

ASI Alignment (strategic intent excellence variable) Change in internal governance decision (internal governance quantity variable) CIG CSI Change in strategic intent (strategic intent quantity variable) Decrease in firm domain decision (organisational domain quantity variable) DFD **EMC** Emotional connection (strategic intent excellence variable) Firm domain decision (organisational domain quantity variable) **FDD FUT** Futurity (strategic intent excellence variable) IFD Increase in firm domain decision (organisational domain quantity variable) **IGC** Consequences of internal governance (internal governance variable) IV Joint venture decision (organisational domain quantity variable) RAL Resource allocation decision (resource governance quantity variable) **RGD** Resource governance decision (resource governance quantity variable)

RL Resource leverage (resource governance excellence variable)

RLM Resource leverage mechanisms (resource governance excellence variable)
RNC Revealing the new and creativity (strategic intent excellence variable)

SSD Statement of strategic direction (strategic intent variable)

STR Stretch (strategic intent excellence variable)

SYN Synergy (organisational domain excellence variable)

Statistical notations

ANOVAl One-way independent analysis of variance test

ANOVA Analysis of variance test

BDM Brunner, Detter and Munk heteroscedastic rank-based ANOVA test

COV Variance components analysis test D Kolmogorov-Smirnov test statistic

df Degrees of freedom
F Levene's test statistic
GH Games-Howell test

H Kruskal-Wallis test statisticJ Jonckheere-Terpstra test statistic

JT Jonckheere-Terpstra test

KW Kruskal-Wallis one-way analysis of variance by ranks test

MSample meanMdnSample medianMWMann-Whitney test

N Sample size

 η^2 KW effect size statistic

The probability value indicating the significance of a statistical test

r Effect size statistic for JT, MW and planned contrasts

s Sample standard deviation

SC Siegel-Castellan critical difference test

Sig Significance

Kendall's tau statistic
 T2 Tamhane's T2 test
 T3 Dunnett's T3 test

U Mann-Whitney test statistic

v versus

ω ANOVA1 effect size statistic

Welch's F One-way independent analysis of variance test statistic for possible violation of

the homogeneity of variance assumption

X² Chi-square statistic Λ Wilks' lambda statistic

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