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E-whanaungatanga: The role of social media in Māori political engagement

A thesis presented in partial fulfilment of the requirements for the degree of

Master of Philosophy in Development Studies

at Te Kunenga ki Pūrehuroa: Massey University, Palmerston North, New Zealand.

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Abstract

Social media are used increasingly worldwide to connect people and points of view. This thesis explores the role social media can play in enhancing Māori development via political engagement. It investigates the efficacy of using social media to increase Māori political awareness and participation using the Mana Party Facebook pages as a case study. It also examines the opportunities and implications of social media for indigenous development in general. Themes in the literature on social media and indigenous development include: identity politics; language revitalisation and cultural preservation; activism; knowledge management; networking and collaboration; and business and marketing.

This qualitative study was informed by Kaupapa Māori and empowerment theories. It involves interviews with the Mana Party president, Mana Party Facebook page moderators, and users of the Mana Party Facebook pages. The interviews explored the objectives and outcomes of using social media to raise political awareness of Māori, finding that Mana Party objectives were met to varying degrees. It also found that social media has both positive and negative implications for indigenous development.

Social media aligns with tikanga Māori through Tino Rangatiratanga and whanaungatanga. However, it can conflict with tikanga Māori due to lack of respect, cultural misappropriation, sharing sacred information, subversion of traditional hierarchy and absence of a 'seen face'. There are thus tensions in the use of social media for political engagement among indigenous peoples. Finally, the thesis offers a framework of how to use social media with indigenous groups that emphasises the positive and mitigates the negative aspects of the platform.

Mihimihi/Acknowledgements

Whāia te iti kahurangi Ki te tūohu koe, me he maunga teitei

Pursue excellence – should you stumble, let it be to a lofty mountain

Ko Horouta te waka

Ko Hikurangi te maunga

Ko Waiapu te awa

Ko Ngāti Porou te iwi

Ko Ngāti Putaanga te hapū

Ko Putaanga te marae

Ko Murray rāua ko Jeanette ōku mātua

Ko Thomas tōku tungāne

Ko Alex tōku tāne

Ko Aislin tōku tamāhine

Ko Kahutiaterangi tōku tama

This is for Mum. Who helped out such a huge amount throughout this thesis process. But also just for always being there to help me, with anything, whenever I needed it.

This is for Dad. Who always reminded me that Koro said how important it was for us to be educated. Those words have always stayed with me and led me to seek higher learning.

This is for Aislin. When I began university life as a solo parent, she is the reason I could never give up. Without that determination to finish my undergraduate degree I could never have continued on to my masters.

This is for Kahutiaterangi. Who came along in the middle of the thesis journey and now that it is finished I can give him all the attention he needs and more.

This is for Alex. Who supported me constantly and believed in me even when I didn't believe in myself.

To my supervisors Regina and Te Rina, thank you for all your wisdom and encouragement.

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Glossary of Māori terms

ako to learn, study, instruct, teach, advise

Aotearoa North Island. Used as the Māori name for New Zealand aroha affection, sympathy, charity, compassion, love, empathy

awhi to embrace, cherish, sit on eggs, brood, besiege

haka vigorous dances with actions and rhythmically shouted words

hapū kinship group, clan, tribe, subtribe

hīkoi step, march. Has come to refer to protest march

iwi tribe, nation, people, nationality, race - often refers to a large

group of people descended from a common ancestor

kanohi ki te kanohi face to face, in person, in the flesh

kapa haka Māori cultural group, Māori performing group

kaumātua adult, elder, elderly man, elderly woman, old man

kaupapa topic, policy, plan, scheme, proposal, subject, theme kawa marae protocol - customs of the marae and *wharenui*,

particularly those related to formal activities such as *pōwhiri*,

speeches and *mihimihi*

kete basket, kit

Kōhanga Reo Māori language preschool

kōrero speech, narrative, story, conversation, discourse

Kotahitanga a movement for self-government and national unity among

Māori during the 19th Century

kuia elderly woman, grandmother, female elder

kūmara sweet potato

Kura Kaupapa primary school operating under Māori custom and using Māori

as the medium of instruction

Māoritanga Māori culture

mana prestige, authority, control, power, influence, status

Mana Motuhake separate identity, autonomy - mana through self-determination

and control over one's own destiny

Mana Tāngata power and status accrued through one's leadership talents,

human rights, mana of people

marae courtyard - the open area in front of the *wharenui*, where formal

greetings and discussions take place

mātauranga education, knowledge, wisdom, understanding, skill

mihimihi (v) to greet, pay tribute, thank. (n) speech

Ngāi Tahu Or Kāi Tahu, is the principal tribal group of the South Island

Ngāpuhi Northland tribal group

Ngāti Porou tribal group of East Coast area north of Gisborne to Tihirau

Pākehā New Zealander of European descent

pākeke be grown up, adult, mature

Papawai location of Kotahitanga Māori parliament in Wairarapa pōwhiri invitation, rituals of encounter, marae welcome ceremony to stare wildly– done when performing haka and waiata to

emphasise particular words

rangatahi younger generation, youth

rohe boundary, district, region, territory, area, border

Tā Sir, knight

taiaha a long weapon of hard wood with one end carved

takatāpui intimate friend of same gender. Homosexual in modern usage

tā moko tattooing

Tānenuiarangi god of forests and of birds tangata person, man, human being

tāngata people, men, persons, human beings

tāngata whenua local people, hosts, indigenous people of the land taonga property, goods, possessions, effects; treasure

taonga tuku iho heirloom, something handed down

tapu sacred, prohibited, restricted, set apart, forbidden tau iwi European, non-Māori, foreigners, immigrants

tautoko to support, prop up, verify, advocate

te Ao Māori the Māori world

teina younger brother (of a male), younger sister (of a female), junior

line

Te Tai Tokerau Northland, North Auckland

tikanga correct procedure, custom, code, plan, practice

Tino Rangatiratanga self-determination, sovereignty, rule, control, power

tīpuna ancestors, grandparents

titiro to look at, inspect, examine, observe, survey, view

tohunga skilled person, chosen expert, priest

tuakana elder brothers (of a male), elder sisters (of a female), senior

branch of the family

Tühoe tribal group of the Bay of Plenty

wāhine (plural) women, females, ladies, wives

waiata song, chant, psalm

waka canoe, vehicle, conveyance, spirit medium

whakapapa genealogy, genealogical table, lineage, descent

whakarongo to listen, hear, obey

whakataukī proverb, saying, cryptic saying, aphorism

whakawhanaungatanga process of establishing relationships, relating well to others

whānau extended family, family group

whanaungatanga relationship, kinship, sense of family connection - a relationship

through shared experiences and working together which

provides people with a sense of belonging

wharenui meeting house, large house - main building of a marae where

guests are accommodated

whenua country, land, nation, state

Glossary of Information Technology terms

Android an operating system owned by Google designed

primarily for touch screen mobile devices such as smart

phones and tablet computers

cyber-terrorism the use of Internet based attacks in terrorist activities

Denial of Service (DoS) an attempt to make a machine or network resource

unavailable to its intended users

Facebook an online social networking service
Flickr a photosharing social network site

Global Positioning Satellite (GPS) a space-based satellite navigation system that provides

location and time information

Geographic Information System a system designed to capture, store, manipulate,

(GIS) analyse, manage, and present all types of geographical

data

hacktivism the use of computers and computer networks to promote

political ends

hashtag a word or a phrase prefixed with the symbol #. A form of

metadata tag

Internet Communication is often used as an extended synonym for information

Technology (ICT) technology (IT), but is a more specific term that stresses

the role of unified communications

internet meme an idea, style or action which spreads, often as mimicry,

from person to person via the Internet. Often videos or

captioned photos

IP Internet Protocol

internet troll a person who causes trouble on the Internet by starting

arguments or upsetting people

listserv electronic mailing list software applications

metadata data about data. For example, purpose, time and date of

creation, author, location

mobile application (app) computer software for useful tasks designed to run on

smart phones, tablet computers and other mobile

devices

Skype Voice over Internet Protocol service and instant

messaging client

slacktivism pejorative term that describes support of an issue that is

perceived as having no practical effect. For example

signing an online petition

smart phone a mobile phone built on a mobile operating system.

short message service (SMS) a text messaging service component of phone, web, or

mobile communication systems

social media interaction among people in which they create, share,

and/or exchange information and ideas in virtual

networks

tweet Twitter text message limited to 140 characters

Twitter online social networking and micro-blogging service

Voice over Internet Protocol technologies for the delivery of voice communications

(VoIP) and multimedia sessions over Internet Protocol

networks, such as the Internet

Web 2.0 web sites that use technology beyond the static pages of

earlier Web 1.0 sites

weblog a discussion or informational site published on the World

Wide Web

wiki a web application which allows people to add, modify, or

delete content in a collaboration with others

YouTube a website on which users can upload, view and share

videos